

## Memo for Tourists

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- Taxi numbers +7 843 567 1 567, +7 843 230 00 00
- Check in to the hotel takes place no earlier than 14:00, check out no later than 12: 00 Moscow time.
- Tourists are liable for damage to hotel property.
- During the movement of the bus, the passenger must be fastened with seat belts.
- The passenger must carefully handle the bus equipment and maintain cleanliness in the cabin.
- It is forbidden to distract the driver during the trip, for all questions contact the guide.
- The shelf above the seat is only for small carry-on baggage.
- It is forbidden to put bags in the aisle of the bus
- If you find in the cabin of the bus forgotten things you need to return them over to the driver.
- The passenger must observe silence and order in the cabin of the bus.
- The travel Agency is not responsible for things forgotten in the bus.
- It is forbidden to get up while the bus is moving. Even if you cannot see something, it is forbidden.
- When your sightseeing bus makes a stop at a place and the group is asked to go outside, do not try to run out first, disturbing the guide and other tourists who are sitting near the exit. Do not worry that you will be forgotten or you will miss something important. The guide will not begin to tell until all the members of the group have gathered.
- Listen carefully and do not interrupt the guide. Excursion etiquette prohibits arguing with a guide, even if you are sure that he made a mistake in his story. As soon as the tour ends, you will have time for personal communication with the guide, and you can ask your questions or prove your opinion.
- Do not forget to bring water with you, and if the tour is long, then the products, so you do not have to starve while watching the sights.
- Wear comfortable shoes.
- Please dress for the season, as most excursions take place in the fresh air. In winter it is necessary to dress warmer. In the off-season, it is desirable to have an umbrella, and in the fever-a headdress (or umbrella), protecting from the sun.

Phone for emergency communication with the tour operator  
8-904-671-10-00, 8-904-665-10-00, 8-904-668-1000